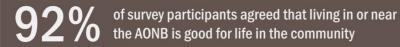
### **Visitor Appraisal Infographics:**

What percentage of visitors felt living in or near the AONB was good for life in the community.



The well-being value put on the AONB in terms of what individuals get from being in the AONB.



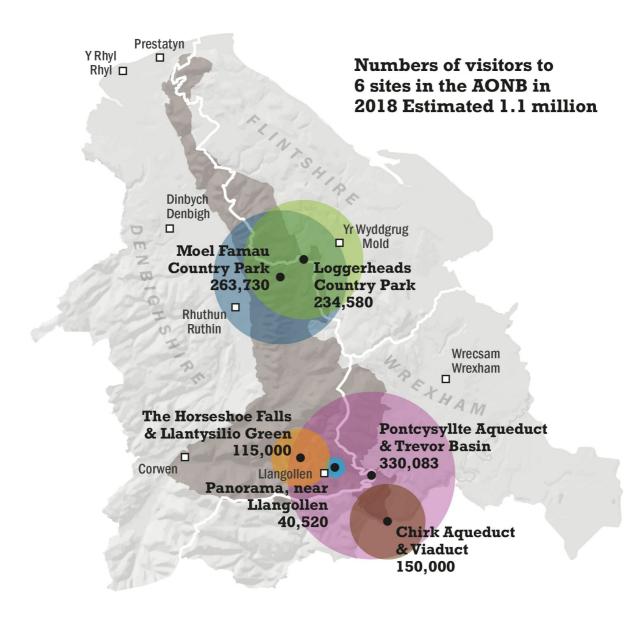
The reduced costs for treatment of illnesses, because of the activities that visitors take part in while in the AONB.



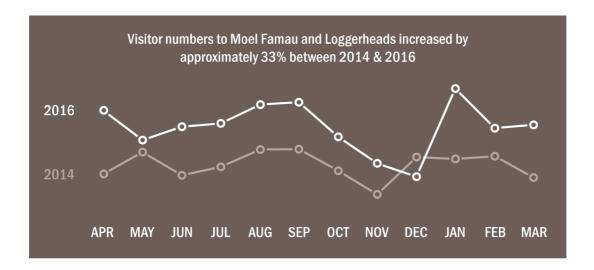
Total number of FTE jobs created by the 6 sites. This illustrates that 19% of these jobs (84 of them) are supported via indirect expenditure



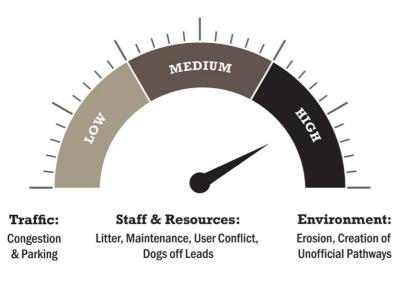
Map - Total estimated number of visitors for 2018 (1.1m). Each site is located on the map and given a coloured circle to illustrate the breakdown of those visitors per site. The AONB border is outlined on the map.



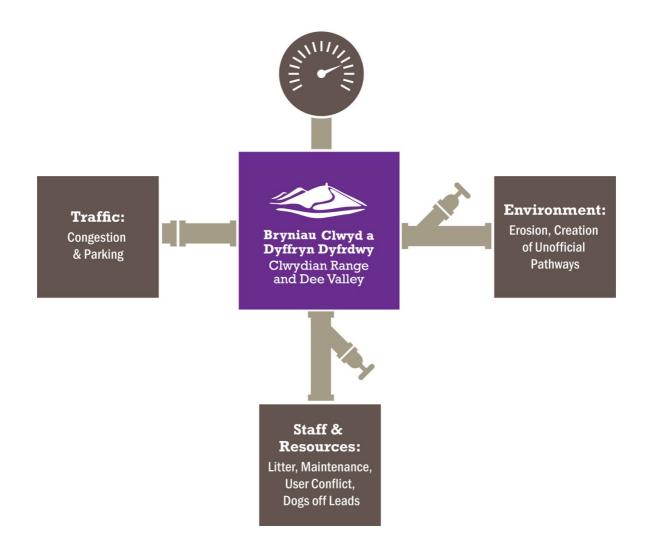
This graph illustrates the increase in visitor numbers at Loggerheads Country Park and Moel Famau Country Park between 2014 and 2016. We can see visitor numbers have both increased by approximately 33% and spread out over the year.



A pressure gauge to show an overview of which resources of the AONB are under stress from the increase in visitors.



Or ...



Reflecting the areas of pressure illustrated above, the temperature gauge gives us some specific examples from 2018 of the demands upon the AONB, and suggesting how, spread out over the 6 sites and beyond, the levels of stress increase.

### **Example demands on the AONB per annum**

- - Removing graffiti at Panorama, £4,000
  - Litter collection at Loggerheads, £4,560
  - Toilets at Llantysilio, £4,153
  - **Erosion from fly-tipping**
  - Collection of 5 tonnes of litter from Moel Famau
  - Path maintenance at Horseshoe Falls, £2,780
  - Loggerheads relies on 2,430 volunteer hours
  - Traffic at Trevor Basin managed by 4 staff and 20 volunteers
  - Damage to livestock from gates left open
  - Loss of vegetation from roadside parking

Thumbs up that visitors didn't see significant adverse impacts regarding litter and erosion.



### Compared to other natural areas

Visitors did not perceive significant adverse impacts on the environment.

# 92% regarding litter 90% regarding erosion

Also that only a small percentage of participants thought the sites were overcrowded or had traffic congestion.





thought the sites were overcrowded compared to other natural sites



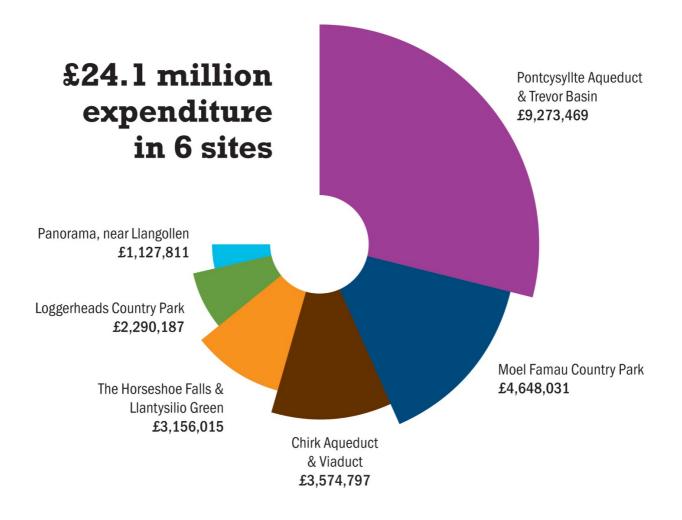
20%

thought the area had worse vehicle congestion compared to other natural areas

However, a thumbs down because visitors do not see the costs and time involved for the AONB to make the experience good for visitors.



There was a total expenditure of £24.1m over the 6 sites in 2018. The infographic illustrates how that figure breaks down across the sites (which were the busiest).



The recommendations, which are to be put into action across all 6 sites. (More detailed actions per site are in the appraisal document.)

## Recommendations

#### **Management & Communication**

- More effective use of websites and social media to encourage public understanding
- · Promote lesser known places and hidden gems
- Include gateway towns in promotion
- Market 'whole' experiences
- Ensure consistency in customer messaging

#### Increase engagement with local stakeholders

- Smaller focus groups, wider representation
- Open channels for concerns and discussion
- Prioritise concerns
- Links with education institutions to increase skills levels

### Reducing environmental impacts

- Use notices to explain anti-litter policies
- Engage with dog-owners, provide
  off-lead areas
- · Explore greener waste strategy options

# Support business opportunities & product development

- More mobile 'pop up' food offerings
- Use technologies for wider networking
- Branded loyalty or discount scheme
- · Develop themed walks
- Promote theme visits rather than specific sites
- Market smaller, lesser known events

#### Infrastructure

- Audit current parking spaces
- Assess under-used parking spaces
- Use notices to inform visitors about the revenue
- Encourage reduced car use

#### Support and coordination of local groups

- · Better engagement with local tourism groups
- Themed itineraries to introduce hidden gems and gateway towns
- Help to publicise tourism initiatives, add them to the local 'story'
- · Encourage collaboration between groups